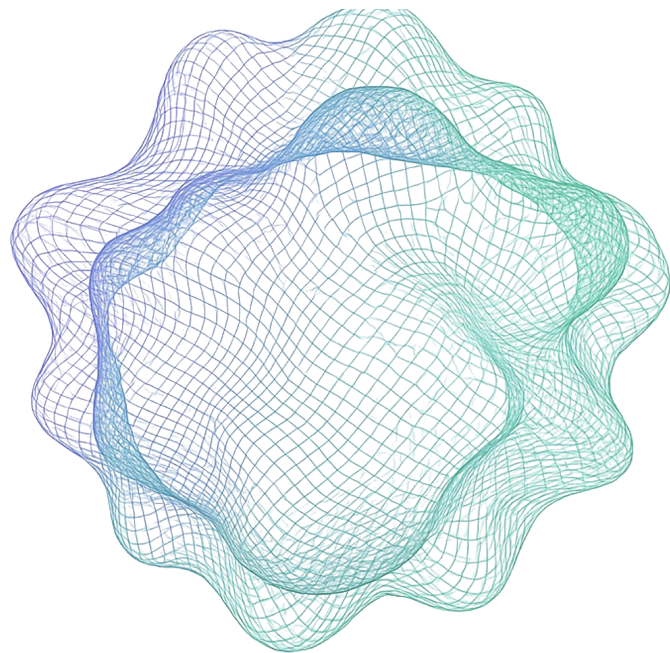


Digital Employee

Elevate your customer experience and
unleash your full growth potential with a
Hybrid team of digital employees and
humans



Human Expertise
+
Digital Employee Scale Efficiency
=
Better Team

**Combines the best of
AI and human
capabilities**

Digital Employees are not here
to compete with your agents,
but to complement them and
augment your offerings

Works Where Your Team works

No Disruption, Only Elevation!

Our Digital Employee operates in your agent platform, functions like a team member, collaborates naturally with your staff, and flexibly adapts into unique workflows of individual businesses

Intercom



Available Now

Zendesk



Available Now

Front



Available Now

Gorgias



Available Now

Hubspot



Available Now

Freshdesk



Coming Soon

Kustomer



Coming Soon

Salesforce



Coming Soon

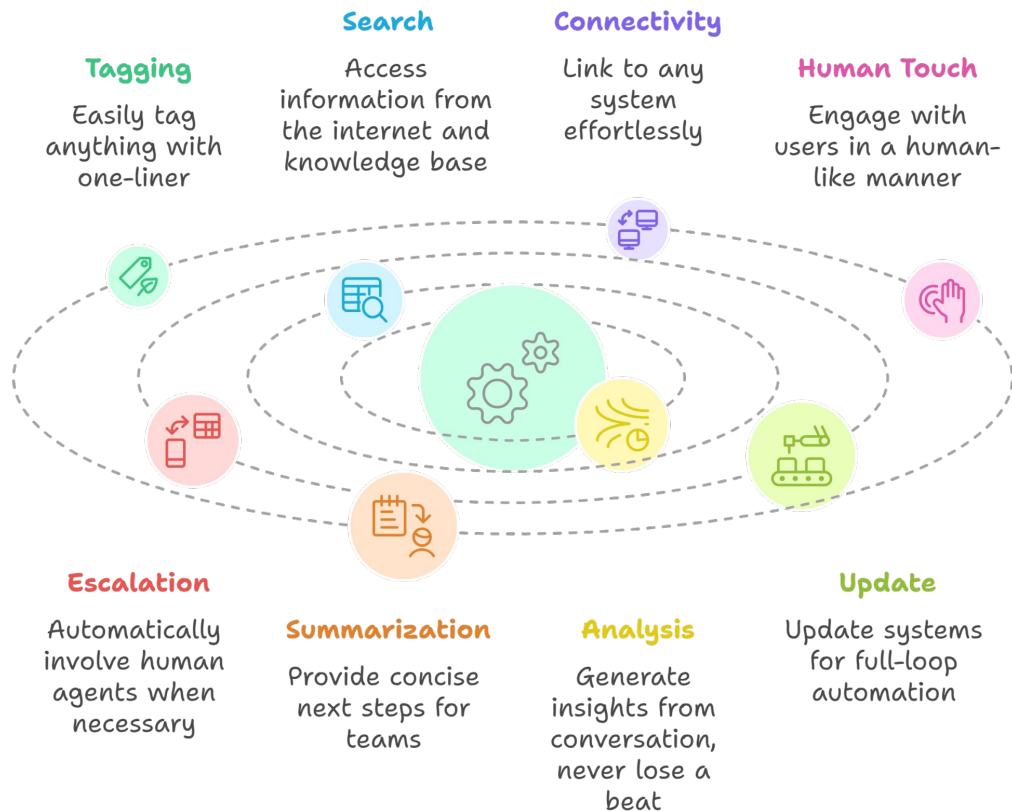
Our digital employee handles all channels (Email, WhatsApp, WebChat, SMS, etc), all languages and multimedia (image, video)

Capabilities to accomplish a full spectrum of tasks

Tagging, note-creating, responding, escalating, summarizing, updating, analyzing, hand-overs and more

...

Automate nearly every task



With proven business impacts

4.8

CSAT

Higher than human's 4.2

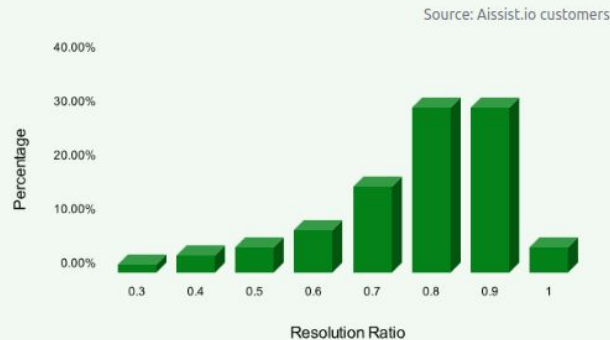
- ✓ Tailored to your unique brand voice and communication style
- ✓ Optimized for complex and emotionally sensitive cases
- ✓ Auto-escalation to avoid customer frustration
- ✓ High-quality and rapid response to address customer concerns

80% and more

First Contact Resolution

Free up your team to other strategic tasks

- 70% projects achieve 80%+ resolution
- 30% projects achieve 90%+ resolution
- 10% projects achieve 95%+ resolution



+30%

Sales Conversion

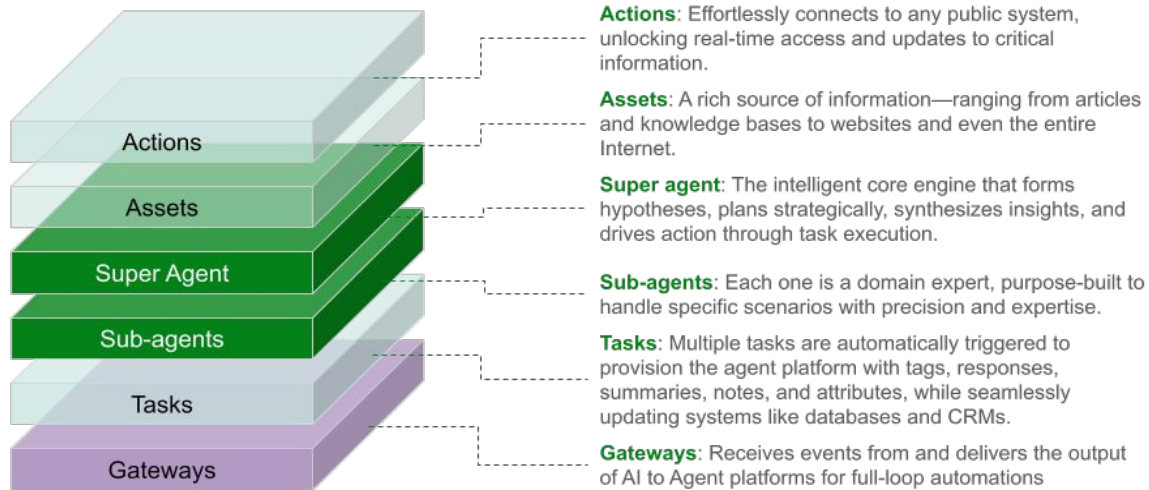
Increase revenue and unleash scaling potential

over 50%

Cost Reduction

Instant saving

Proprietary Multi-Agent Engine - the secret of superior performance

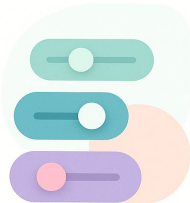


Unlike chatbots, our Digital Employee leverages a **multi-agent system** that mirrors the structure of your teams — each sub-agent trained for specific roles like billing, tech support, onboarding, and more. Collectively they work together to achieve the superior performance.

It's super easy to start, deploy, manage and scale

Set Your Preferences

Adjust workflows, tone, and rules. Aissist adapts to your needs.



Plug into Your Stack

Seamlessly integrate Aissist with your existing tools—no code, no disruption

Automate and Scale

Let Aissist handle the volume and show continuous improvement over time.



Advanced AI Governance to ensure reliable outcome



AI Governance Framework

Comprehensive governance system that monitors, validates, and ensures reliable outputs across all interactions



Hallucination Prevention

Advanced detection and prevention mechanisms ensure factual and accurate responses at all times



Auto Escalation

Intelligent detection of scenarios requiring human intervention, ensuring smooth and timely handovers



Enterprise-Grade Security

End-to-end data security with comprehensive privacy agreements

Trusted by **200+** business globally and handles over **300K** engagements daily

Straightforward and competitive pricing

Engine Options

	Base Engine	Advanced Engine Recommended	Premium Engine
	\$0.05 /interaction Or \$0.30/resolution	\$0.12 /interaction Or \$0.72/resolution	\$0.18 /interaction Or \$1.08/resolution
Best For	Perfect for FAQ and straightforward customer inquiries. Comparable to most alternatives in the market.	Complex cases requiring multiple sub-agents working together. Used by over 90% of our customers.	High-complexity cases requiring sophisticated thinking, emotional intelligence and nuanced responses. Uncomparable performance.
Estimated Cost per Resolution	\$0.15 - \$0.30 (varies by channel and case type)	\$0.36 - \$0.72 (varies by channel and case type)	\$0.54 - \$1.08 (varies by channel and case type)

3 tiers of engine available to meet needs from startup to enterprise. As low as \$0.05 per interaction or \$0.30 per resolution. One price, all features included. No hidden cost.

Lead the AI transformation with us!

Aissist.io

<https://www.aissist.io>

sales@aissist.io

